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## Stiern Library Newsletter F A L L 2 0 0 5

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# The Walter W. Stiern Library Newsletter

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## Topnotch Librarians Hired at CSUB

**S**tiern Library has welcomed three new librarians to its faculty — Sandra Bozarth, Kristine Holloway, and Ying Zhong. The three were selected from a large pool of applicants from across the United States

"These three librarians bring technical savvy and a wide range of professional talents to CSUB," said Library Director Rod Hersberger.

Sandra worked at CSUB last year as adjunct librarian. She is currently serving as the circulation coordinator.

Prior to her employment at CSUB, Sandra worked at the Kern County Public Library for two years. She earned her undergraduate degree in English from Fresno State and her MLIS from San Jose State in 2002.

A native of California, Sandra has a strong background in public service. She has served as a volunteer at the Fresno Public Library, the Santa Clarita County Jail Law Library and the Talking Book Library for the Blind and Disabled.

Kristine was employed as the Antelope Valley Librarian and Distance Services Coordinator for CSUB. She will

make her home in Lancaster and work primarily at the CSUB facility in Antelope Valley, although she will be visiting Bakersfield regularly.

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New librarians Sandra Bozarth (left), Kristine Holloway (center), and Ying Zhong (right) bring a range of skills and talents to the CSUB library programs.

## Library Services for Antelope Valley and Distant Learners

**A** number of library services are designed to assist CSUB students taking courses at the Antelope Valley Center or other distant sites outside the greater Bakersfield area.

By Johanna Alexander

In-person service is also provided to students at the AV Center Library, where a full-time reference librarian is available to assist students and faculty by providing database instruction, reference assistance, and help with inter-

library loan services. CSUB AV students and faculty have the same access to electronic resources as do students at the Bakersfield campus.

The Walter W. Stiern Library offers access to nearly 20,000 periodicals, over 60 different subject databases, and a collection of electronic books and government documents. Additionally, students can request materials from the Library and receive the items by email, fax, courier, or mail service.

# New Intern Merging History, Library Science

Jose Gutierrez, the 2005-2006 CSUB Title V Library Intern, is combining his interest in history with practical career training. A former CSUB soccer player and a history graduate student, Jose plans to attend a library science program after completing his master's degree at CSUB.

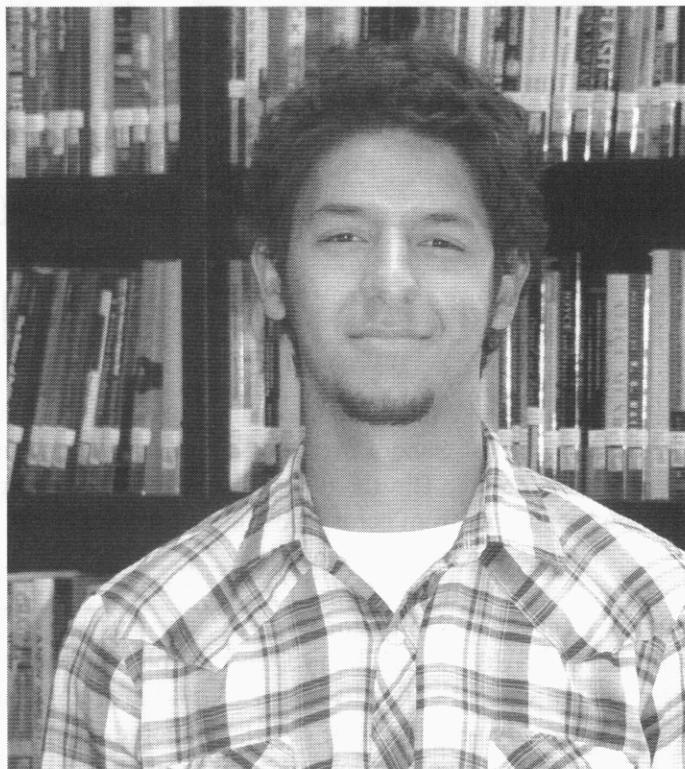
By Curt Asher

Jose is the fifth intern to gain pre-professional experience in the Stiern Library internship program and the first to plan a career in public history.

"I hope to enter into a career in archival work," Jose said. "The preservation of information and access to it is important to our society and I would love to be part of that process."

Jose has already completed a B.A. in history. He is currently learning Russian and plans to write a thesis on some element of Soviet or Russian history under the direction of Dr. Mark Baker in the History Department. Russian is Jose's third language. He is also fluent in Spanish.

Now entering his second month as a library intern, Jose has completed much of the assigned reading and study that is part of the internship program. Librarian Johanna Alexander has directed his classroom training. Jose is currently reading a series of books published by Society of American Archivists about archives management and development. He is assisting on the reference desk and helping librarians with classroom sessions. He has also applied for a spot in the Western Archives Institute's training program next summer and will be helping develop a new management plan for the CSUB archives under the



Jose Gutierrez is the 2005-2006 CSUB Library intern.

direction of CSUB Special Collections Coordinator Curt Asher. Earlier this fall, he visited the archives at the Simon Weisenthal Center in Los Angeles and discussed archives management with the director there.

"This internship program has given me the opportunity to gain valuable knowledge and experience in the library and archive field," Jose said.

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## Topnotch Librarians (continued from page 1)

Kristine has previous professional experience in both public library and academic library settings. She worked for the Los Angeles County Library in Lancaster for four years and for two and a half years as a part-time librarian for Antelope Valley College. Kristine has a strong professional interest in distance services for library patrons and will be working as Distance Services Coordinator for the library.

Kristine earned a B.A. in history from the University of California at Riverside and her Master of Library and Information Science from San Jose State University through California State University, Fullerton. She grew up in Ridgecrest and has lived in California most of her life.

Ying came to CSUB from Illinois, where she completed her master's degree in library and information science at the University of Illinois, Urbana-Champaign.

She also holds a Master of Science degree in Agricultural Economics and Agribusiness, which she earned from Louisiana State University in Baton Rouge.

Ying's research interests are economics of information, reference services, and technology instruction.

With the addition of the three new faculty members, there are eight librarians at the university. Librarians provide professional services such as classroom teaching, collection management, and reference assistance to the university.

# Librarians Present at Conference, Intern Offered Fellowship

Librarians Curt Asher and Johanna Alexander made a presentation at the Association of College and Research Libraries Conference in Minneapolis about Stiern Library's Title V internship program.

The talk, titled "How a Small Investment Can Yield Great Results," was part of a larger panel discussion about attracting students from diverse backgrounds into librarianship. The panel was called "Building the Future." The other presenters – Ray English of Oberlin College and Doris Ann

Sweet and Em Claire Knowles of Simmons College – both represented private universities and had been awarded major grants. The CSUB librarians described their efforts to develop an internship program on a small budget.

Last year's intern Manuel Sanchez attended conference. After the presentation, the dean of the University of Wisconsin School of Library and Information Science offered Manuel a fellowship, which would fully cover his tuition.

## Reference Assistance: 24 Hours a Day, 7 Days a Week

A CSU-wide initiative begun in 2003/04, makes available to CSUB students and faculty reference service 24 hours a day, 7 days a week. 24/7 QuestionPoint provides CSU faculty and students, from any campus, access to library reference services around the clock.

By Johanna Alexander

The button found on the Library's homepage is the gateway to online, real-time chat reference service for CSUB students and faculty. Users receive individual online research assistance from a librarian at a 24/7 QuestionPoint member library. This interactive system allows both the user and the librarian simultaneously to browse CSUB databases over the Internet.

As long as the CSUB user has a current identification card, the librarian can help the user search CSUB databases. The librarian can provide the user with advice on the best research tools, identify and locate journal and book sources, and answer reference questions, all from the user's home computer and/or any CSUB or CSUB AV computer.

Additionally, users receive a transcript of the session by email so they can check sources and retrace their research steps. This service provides current CSUB students and faculty with an additional and convenient means of accessing reference services.

## Intern (continued from page 2)

But the internship is more than archives training. It affords the intern an opportunity to gain practical knowledge before going to Library Science graduate school in areas like managing and developing collections, acquiring bibliographic materials, cataloging and organizing materials, reference services and library instruction. The interns are required to maintain a relatively rigorous reading schedule, and may be asked to take workshops, attend seminars, visit libraries and universities, and attend professional conferences.

The internship, established by librarians Johanna Alexander and Curt Asher, is funded by the U.S. Department of Education through a grant known as Title V. Title V is

a program aimed at bolstering retention and success of Hispanic and low-income students in higher education.

The library plans to add another intern to the program in January and is currently recruiting for the position. The second internship position will provide an opportunity for a transfer student who is now a junior, senior or graduate student with a B average who is from an ethnic minority or low-income background and seriously interested in library science as a career.

In addition working as a library intern and taking a full load of courses in the history graduate program at CSUB, Jose coaches a club soccer team.