

# CI Learn / Blackboard at CSUCI

## CI Learn / Blackboard Support

- [Login Page](#)
- [Test Browser](#)
- [Browser Compatibility](#) \*new
- [Known Browser Issues - Updated](#) \*new
- **Troubleshooting and Tech Tips**
  - ["Secure connection failed" screen](#)
  - [Tips and Tricks for Successfully Taking Blackboard Online Quizzes](#) \*new
  - [Uploading Excel Files to Grade Center](#) \*new
  - [Turning Off Toolbars in a Browser](#) \*new
    - Turning off toolbars is done to prevent embedded pop-up blockers from interfering with services such as Blackboard and Wimba
  - [How to Find the Version of Your Browser](#) \*new
  - [How to Turn Off Pop-up Blocker in Firefox 2.0 and 3.0](#) \*new
  - [How to Turn Off Pop-up Blocker in Internet Explorer 7](#) \*new
- **Taking a Practice Test as a Blackboard Student** \*new  
If you are new to using courses in Blackboard and taking online tests in Blackboard, you can use our Online Orientation course to take a practice test.  
Go the [login page](#) and log in using the following:

username: student.user05

password: learn

Click the course title in the "My Courses area then click the "Sample Tests" button on the left side.

### I am a Blackboard Student



Blackboard  
for Students

### I am a Blackboard Instructor



Blackboard  
for Faculty

## Contact Us

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