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For more information  
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The Walter W. Stiern Library  
Newsletter

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Multicultural Collection showcases  
diversity Collection honors Pat Robles

Did you know that the Walter W. Stiern Library has a Multicultural Collection of over 675 books located on the first floor of the library? In the beautiful Dezember Reading room you will find the Pat Robles Multicultural Collection. This collection is named after a former librarian who passed away in 2003. Ms. Robles originally started the Multicultural Collection in 1996.

Materials predominantly regarding the four major ethnic groups, Asian American, Black American, Hispanic American and Native American and their experiences in the United States, are housed within this collection. While anyone can come into the library and peruse through the Multicultural Collection, information about these materials can also be obtained electronically by visiting the CSUB Library Catalog, on the library home page at [www.lib.csub.edu](http://www.lib.csub.edu). The Library Catalog will allow searching this collection in a variety of ways including by subject, title and/or author. Searching the Library Catalog will retrieve bibliographic information about the materials in this collection, to read the complete contents of the materials, visiting the library will

By Sandra Bozarth

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A student works in the alcove of the Dezember Reading Room where the Pat Robles Multicultural Collection is housed.

CSUB Antelope Valley library breaks with  
tradition

Even though there are no long rows of shelved books classified by call number in the CSUB Antelope Valley library, the patrons there have access to a vast collection of published articles and books.

By Curt Asher

Kristine Holloway began working as CSUB's Antelope Valley campus librarian in Lancaster last summer. Her job is to teach students to use technology to get books, articles and other resources. The library itself is a room adjacent to the Antelope Valley com-

puter lab. While some reserve books and reference materials are shelved in the library, computers provide Antelope Valley students with full access to CSUB's collections.

"It's somewhat unique that we have a librarian working outside the traditional library setting. Our goal is to ensure that the students in Antelope Valley have the same kind of information access that the students on campus in Bakersfield have. Of course, the Antelope Valley students

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# Interlibrary loan at CSU “all one”

Interlibrary loan staffers regularly communicate more often with their counterparts at other CSUs than with their colleagues in Bakersfield. These employees have built a systemwide working group, where books and articles are readily shared using compatible resources.

By Curt Asher

To further that cohesiveness, two CSUB Interlibrary Loan staffers traveled to Cal Poly San Luis Obispo in January for the biannual meeting of the CSU Interlibrary Loan Departments.

“The purpose was to improve communication between departments so we can work more efficiently,” said Kristi Chavez, one of the two attending staffers. “It helps us realize that we’re all one.”

Ariel Lauricio, who is in charge of lending for Interlibrary Loan, said he was impressed by some of the technology that was discussed at the meeting. Ariel serves

on the Technology Task Force for the system-wide CSU Interlibrary Loan Committee and has recently helped author a CSU implementation manual for the ILLiad software used for interlibrary loan at CSUB.

The statewide meeting’s aim was to clarify procedures and policies and share information about resource sharing.

CSUB is ahead of many CSUs when it comes to the implementation of technology, thanks mainly to the aggressive efforts of the interlibrary loan staff and systems analyst Frank Aguirre.

Ariel said that some of the larger CSUs are on the experimental edge of technological innovation. The knowledge and mutual support and assistance these departments share has improved interlibrary lending and borrowing across the system.

# University Research Council funds study

CSUB librarian Ying Zhang has received \$4,750 in grant funding from the University Research Council to study the information-seeking behavior of students.

Retention and degree completion are critical issues for California State University, Bakersfield and higher education as a whole. The Library as an integral part of the university community assumes a vital responsibility to facilitate students’ academic successes, she said.

Well-designed information programs or services require accurate information on students’ information seeking behavior, information needs, expectations and satisfaction.

This current study seeks to identify the unique information seeking attributes presented by CSUB’s diverse student population and important factors influencing their library use. Data will be collected via a campus-wide online survey to be initiated in Spring 06. Results from this study will provide library faculty with valuable insights to address the information issues of CSUB students, assess library services, and improve library programs.

## Multicultural Collection *(continued from page 1)*

The Multicultural Collection is heavily used and continues to grow. Some recently ordered titles included:

*Farmworker’s daughter: growing up Mexican in America* by Rose Castillo Guilbault

*Indians in unexpected places* by Philip Joseph Deloria.

*Knocking down barriers: my fight for Black America* by Truman Kella Gibson

*Learning from my mother’s voice: family legend and the Chinese American experience* by Jean Lau Chin; foreword by Jessica Henderson Daniel

*On becoming Nuyoricans* by Angela Anselmo and Alma Rubal-Lopez

*Race, gender, and the politics of skin tone* by Margaret L. Hunter

If you haven’t already or if it has been awhile, please stop by and take a look at the Pat Robles Multicultural Collection. If you would like to help support the growth of this collection or any other collection in the library please contact us about joining the Stiern Library Associates.

Sandra Bozarth is the Multicultural Collection Coordinator.

## Antelope Valley *(continued from page 1)*

need to obtain their access from a distance. Kristine is there to help them do that,” said Rod Hersberger, CSUB Director of Libraries.

Working as the sole librarian at the CSUB site in Lancaster, Kristine provides library services to the 900 or so students who attend there. Since she started, she’s conducted about 25 orientations for classes in a variety of disciplines. The job requires a lot of flexibility, creative thinking, and patience. When she started, some students didn’t know they could access the entire CSUB library with a computer and their Runner Card. Nearly any book an Antelope Valley student wants to see, once it’s located in the CSUB catalog, can be requested and shipped the same day via courier. It will normally arrive within three days. Interlibrary Loan Services are also available to Antelope Valley students. The Interlibrary Loan Department at CSUB has seen a big spike in the number of requests from Antelope Valley since Kristine began working there and informing the students about this service. For the graduate students in Antelope Valley, access to Interlibrary Loan is an extremely important part of their scholarship. In addition to quick book access, hundreds of thousands articles are available through the CSUB online databases.

Kristine has been aggressive in her efforts to help patrons. She serves students from her reference desk in the CSUB Antelope Valley library and announces her services hourly to the students in the computer lab.



Kristine Holloway, Antelope Valley Librarian

In addition to the CSUB Antelope Valley Campus site, there is a second facility in Lancaster called the Lancaster University Center (LUC), where Kristine provides library

services. With the help of a small grant from the Teaching and Learning Center, Kristine is working to establish a remote access computer, where she can communicate with the students at the LUC live and provide them with reference help while simultaneously working at the Antelope Valley campus library. When the project is completed, Kristine will be able to literally provide reference services in two places at once.

Solving problems with technology in ways like this are now central to most librarians’ jobs.

“All librarians use creativity to be responsive to patron needs,” Kristine said.

She said that while the students may not serendipitously encounter information like they do when they have rows of shelved books to browse, they do have access to CSUB resources and to all the resources of the CSU system from a distance. The students there are very proactive about moving forward with their research early, she said.

One of the best things about working in the unique environment of the Antelope Valley Library is that it is there is a strong sense of esprit de corps and a strong professional bond among the faculty and students, she said.

“The students are extremely grateful for a full time librarian,” she added.

## A Note from Angelina Hinojosa *Former intern in grad school in Boston*

The experience I obtained while working at the Walter W. Stiern Library as a Title-V Library Intern helped me secure a position with the Beale Memorial Library (the main branch of, and headquarters for, the Kern County Public Library System).

The year I spent at Beale provided me with invaluable experience. I was allowed a diverse view of public librarianship. At Beale, I assisted patrons, assisted in Collection Development, learned the nuances of processing and shipping library materials, as well as provided assistance with cataloging. At the Beale, I had the opportunity to work in following departments: Children’s, Young Adult, Fiction, Local History, Technical Services, and Audio/Visual. I applied and was accepted to the Graduate School of Library and Information Sciences at Simmons College, located in Boston, MA. I also won a Reforma Scholarship from the National Association to Promote Library and Information Services to Latinos and the Spanish Speaking, as well as a Merit Scholarship from Simmons. I am very glad that I received extensive training in both public and academic libraries, before attending library school. My past experience allows me to better determine where and how to apply the lessons I am learning in school to my future career as a librarian.