



President's
SHOWCASE
of Excellence 2016

May 5, 2016

President's Message

Welcome to the second annual President's Showcase of Excellence!

Today is a celebration of excellence at Fresno State — excellence in teaching, research, services to students and administrative processes.

Featured in this booklet and represented at the Showcase are 90 examples of bold and innovative work that is taking place at Fresno State. These projects demonstrate our commitment to quality and excellence in all that we do. They represent best practices, innovations, academic and administrative excellence, enhanced student services and strategic partnerships. We've organized the exhibitors by strategic priority as each of these efforts are helping to advance our new strategic plan and our mission to boldly educate and empower students for success.

I hope that you will take the time to learn more about each of the projects and the extraordinary individuals and teams who make them happen. I am deeply inspired and excited about the opportunity to come together to share, learn, reflect and celebrate the exceptional work that is happening all across our campus!

Sincerely,



Joseph I. Castro, Ph.D., M.P.P.
President



President's **SHOWCASE** *of Excellence 2016*

Fresno State's best practices,
innovations and success stories

Featuring stories of:

Academic Excellence
Educational Innovations
Administrative Process Redesign
Enhanced Student Services
Strategic Partnerships
Student-led Initiatives
Administrative Excellence



Strategic Priority One

Enhance teaching and learning through best practices, innovative programs, and high-impact experiences that attract talented and diverse students and contribute to retention, extraordinary learning, the development of the whole student, and lifelong success.

<i>Title</i>	<i>Exhibitors</i>	<i>Department</i>
A New US-CERN Summer Program on ATLAS Experiment of LHC at CERN for California State University (CSU) System	Yongsheng Gao	Physics
Alternative Spring Break 2016	Shawna Blair	Student Involvement
Augmented Reality Sandbox	Scott Peterson, Victor Rasgado	Geomatics Engineering, LCOE
Building and Sustaining a Campus Model for Life-Long Student Success at Fresno State	Joy Goto	Chemistry
Campus as a Living Lab Course Re-design: A collaborative effort between academics and facilities	Jake Ward, Rick Finden, Mara Brady, Criss Wilhite	Facilities, College of Science and Mathematics
Center for Leadership	Breanne Scogin, Arthur Montejano	Student Involvement
Chancellor's Award for Proven Course Redesign with Technology 2016-17	Mary Paul	English
College Career Boot Camp	Cheri Cruz	Kremen School of Education
Comparing the Biomechanical and Metabolic Demands of Manipulating a Foam Cube and Soccer Ball Using Soccer-Style Movements	Michael Coles	Kinesiology

<i>Title</i>	<i>Exhibitors</i>	<i>Department</i>
CARE Team	Jamie Pontius-Hogan, Malia Sherman	Multi-disciplinary
Degree Planner	Jenny Diaz, Roseann Rodriguez	Admissions & Records
Department of Physical Therapy develops a peer mentoring model in an entry-level DPT program	Jennifer Roos, Cheryl Hickey, Leslie Zarrinkhameh, Peggy Trueblood	Physical Therapy
Developing a place-based, contextually relevant common read experience across campus	Frederick L. Nelson, Alison Mandaville, Mara Brady, Beth Weinman	Curriculum & Instruction, English, Earth & Environmental Sciences
DISCOVERe Program	DISCOVERe	Technology Services
Excellence in International Partnerships	Stephanie Ingvaldson, Kathryn Morrissey, Linh Trang Tran	International Student Services and Programs/Study Abroad
Fashion Visuals at Fresno State	Lizhu Davis & Kelly Temple	CFCS
Food Security Project	Jessica Medina	Food Security Project
Fresno State's Library Diversity Committee: Supporting Diversity-Programming, Services and Resources in the Academic Community	Raymond Pun, Julie Moore, Art Mendoza, Fong Mou	Library
Graduate Statistics Studio	Spencer Irish	Graduate Net Initiative
Graduate Writing Studio	Chuck Radke, Debbie Neufeld	Division of Graduate Studies
Henry Madden Library: Enhancing Graduate Student Success	Susan Nef, Jane Magee, Carol Doyle, Britt Foster	Henry Madden Library

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Implementation of an Interdisciplinary Fall Prevention Management Program	Peggy Trueblood	Physical Therapy
Intrusive? We say that in a good way!	Susan Schlievert	Liberal Studies/ Curriculum & Instruction
KAO Defines What It Means to #BeBold	Madison Garcia	Kappa Alpha Theta
Los Danzantes de Aztlan	Victor Torres	CLAS
Lyles Center Ethicist in Residence	Angelica Cano	Lyles Center for Innovation and Entrepreneurship
Multitple Subject Education Credential: Going Online/ Digital	Kimberly Coy, Laura Alamillo	LEBSE
One Advising Center's Transformation	Shimel Her Saychou, Grace Castaneda, Robert PageSmith	College of Health and Human Services Advising and Career Development Center
Opening Doors and Making House Calls: Using the Best Approach	Debbie Young, Jody Burum, Nora Marmalejo, Aleta Wolfe, Adrian Ramirez	Career Development Center
President's Commission on Human Relations and Equity	Vicki Taylor	PCHRE
Provost Graduation Initiative	Scott Moore, Daniel Benard, Marcela Magdaleno	Division of Cointinuing and Global Education

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Research Services at the Henry Madden Library: Meeting Students' Information Literacy Needs Through Instruction, Outreach, and Engagement	Amanda Dinscore, Members of the Research Services librarians group at the Henry Madden Library	Henry Madden Library
Results from the First Year of Implementation of a Spanish, Dual Language, Reggio Pre-school	Laura Alamillo & Cinthia Lopez	Literacy, Early, Bilingual and Special Education/ Kremen School
Richter Center Student Leaders	Mellissa Jessen-Hiser	Jan & Bud Richter Center for Community Engagement and Service-Learning
Rotational Internship	Lucia Ramirez Munoz, Faustino Aguilar, Tony Losongco, Nancy Vongthichack, Stephanie Covacevich	Learning Center
Student Job Applications	Debbie Young	Career Services
Supplemental Instruction: Quality Service Leads to Measurable Achievements	Ruby Rico, Mai Kou Vang	Learning Center - Supplemental Instruction
Supporting Southeast Asian Student Success	Gena Gong, Yoshiko Takahashi, Hiromi Kubo	Team: Anthropology, Criminology, Library
#ShareAPair Campaign	Betsy Hays, and students in MCJ 159S PR Cases & Campaigns Course	MCJ
TALK - Fresno State's Student-Run PR Firm	Betsy Hays and students in PR Agency Practicum Class	MCJ

Strategic Priority Two

Invest in a dynamic environment to attract, develop, and retain talented and diverse faculty and staff.

<i>Title</i>	<i>Exhibitors</i>	<i>Department</i>
Administrative Academy	Angel Langridge, Nancy Kobata, Ar Xiong, Eloisa Valdivia	Organizational Excellence
Building Capacity to Transform Fresno State	Kathleen Scott, Katie Williamson, Eloisa Valdivia	Organizational Excellence
Faculty and Staff Mentor Program	Ken Magdaleno, Rudy Sanchez, Kathleen Scott	Organizational Excellence/Faculty Affairs/Mentor Institute
Increasing Cross Cultural Interaction at Fresno State	Jessica Adams, Ofelia Gamez, Katie Garcia, Francine Oputa	Cross Cultural and Gender Center

Strategic Priority Three

Align our physical and technological infrastructure to support a sustainable and welcoming campus environment.

<i>Title</i>	<i>Exhibitors</i>	<i>Department</i>
Accounts Payable Processing	Tom Gaffery	Public Safety
Bulldog Express	Tom Gaffery	Public Safety
Cedar/Bulldog Pedestrian Scramble	Tom Gaffery	Public Safety
Fresno State Digital Repository	Tiewei (Lucy) Liu & Institutional Repository Committee	Henry Madden Library
Interactive Fresno State Buildings and POIs Navigation Mobile App	Shreya Singh, Ming Li	Computer Science
LED parking lot lighting conversion	Tom Gaffery	Public Safety
Modeling groundwater changes in San Joaquin Valley (1970-present)	Xiaoming Yang	Digital Services, Henry Madden Library
Proximity Informational Beacons for the Blind or Visually Impaired	Rick Finden, Shaela Warkentin, Danny Vang, Jedediah Wasden, Troy Polnitz, Matt Tymn, Arien de Klerk	Facilities Management

Strategic Priority Four

Grow and develop collaborative and engaged community partnerships to increase support for students and the University.

<i>Title</i>	<i>Exhibitors</i>	<i>Department</i>
A Descriptive study of Hmong College Students' Contraceptive Attitudes	Chia Thao	Public Health
Bulldog Strong	Kimberly Robertello, David Huerta	Student Affairs
Central California Sports Institute Journal Club	Stephanie Moore- Reed, Bhupinder Singh	Physical Therapy and Kinesiology
Confidential Campus Advocate	Lisa Risch	Student Affairs
California Partnership for the San Joaquin Valley	Mike Dozier	Office of Community and Economic Development (OCED)
Central Valley AgPlus Consortium	Karmjot Grewal	Office of Community and Economic Development
Community and Regional Planning Center	Jenna Chilingirian	Office of Community and Economic Development
Community, Collaborate & Celebrate	Jenna Sawdon-Bea	Physical Therapy
Cultural in Transition to Reduce Domestic Violence in the Hmong Community	Yoshiko Takahashi	Criminology
Development Design Team	Patricia O' Coner, Alcidia Gomes, Dana Lucka, Caty Perez, David Hembree, Liz Garvin, Becky Brown	Advancement

<i>Title</i>	<i>Exhibitors</i>	<i>Department</i>
Fresno State Parent University	John Gonzalez	Office of Community and Economic Development
FresCon Year Two - Fresno State's Comic Convention	Elizabeth Krulder	Fresno State Student Involvement, University Courtyard
Fresno State Amputee Gait Clinic	Bhupinder Singh, Melissa Miller	Physical Therapy
Good Faith Course Materials Campus	Curt Parkinson, Dusty Guthier	Kennel Bookstore
Humanics@FresnoState Students4Giving	Matthew Jendian and Humanics Scholars	Sociology
Innovation Day	Dakota Smith, Laurie Zaninovich	Lyles Center for Innovation and Entrepreneurship
Interlibrary Loan (ILL) and LINK+: Your Portal to Resources Around the World	Gretchen Higginbottom, Arturo Mendoza	Henry Madden Library Interlibrary Loan
James Luna: De 5th World	Pamela Flores, Jamie Boley	The College of Arts and Humanities, The Department of Art and Design
Jumpstart Fresno	Neil Dion, Grizelva Sanchez	Jumpstart
Leading and Building Quality Improvement in California	Donna DeRoo, Allison Hensleit	Central California Center for Health and Human Services
Map and Aerial Locator Tool	Carol Doyle, David Drexler	Henry Madden Library
Method of Achieving Health Agency Aims through a Performance Management Dashboard: Patent Pending	Donna DeRoo, Allison Hensleit, Ashley Hart	Central California Center for Health and Human Services

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Passport Place at Fresno State	Emily Marshall	Continuing and Global Education
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Precision Agriculture Technology: Academic Programs, On Farm Research and Student Success	Balaji Sethuramasamyraja	Agriculture Science and Technology
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President Castro's Community Conversations	Shirley Armbruster, Bruce Whitworth	University Communications
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Rainbow Alumni and Allies Club	Peter Robertson	Alumni Association
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Reading and Beyond at Fresno State	Chia Vue, Maria Hurtado, Nkauj Vang, Jacqueline Villasenor	Jan and Bud Richter Center for Community Engagement and Service-Learning
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Regional Industry Cluster Initiative	Karmjot Grewal	Office of Community and Economic Development
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The Quest for Excellence - round table talks between engineering students and practicing engineers	Tonia Holmes	Lyles College of Engineering
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San Joaquin Valley Regional Broadband Consortium	Shelby Gonzales	Office of Community and Economic Development
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Social Media for Fresno State	Jenny Toste	University Communications
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Smart Farm	Balaji Seth	Industrial Technology
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San Joaquin Valley Rural Development Center	Ismael Herrera	Office of Community and Economic Development
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Fresno State Magazine	Eddie Hughes, Cary Edmondson, Todd Graves, Domenick Satterberg, Randy Haar	University Communications
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Creativity and Innovation for Efficiency (CAIFE)

The Bold Ideas Challenge

In January 2016 President Castro invited the campus community to submit Bold Ideas to improve services to students or improve an inefficient process.

146 Bold Ideas were submitted.

70 faculty and staff members (CAIFE Alumni) reviewed and ranked the ideas and provided feedback to the Cabinet. The Cabinet has identified 4 Winners (one for each strategic priority) and 7 ideas to be recognized with Honorable Mention. In the coming weeks new CAIFE teams will be named to implement the Bold Ideas selected.

The CAIFE teams will participate in professional development training and will work to implement the ideas in 2016/17.

Honorable Mention

Arthur Montejano
Advisor, Leadership Programs, Student Involvement

Idea:
Employ the concept of "choice architecture/nudges" to guide students and faculty into choosing to adopt high impact practices.

A CAIFE team will be organized to pursue this idea.

Dr. Fariborz Tehrani
Assistant Professor, Civil Engineering

Idea:
Develop a dual-career service center to function as a hub to provide assistance for dual – career couples / partners.

This idea will be passed to Human Resources and Faculty Affairs to explore making a reality.

Helen Bailey

Administrative Support Coordinator, University Advancement

Idea:

Streamline the process for the Students with Disabilities office to give a scout pass to injured students who are temporarily disabled.

A small work group will be assembled this summer to implement a solution to this problem in time for the fall semester.

Cher Travis Ellis

Coordinator, Bulldog Card & Imaging

Idea:

Modernize ID card process to online carding.

The Bulldog Card Office will be implementing this idea.

Janice Brown

Director, Services for Students with Disabilities

Idea:

Create a high tech center focused on development of accessible instructional materials.

A work group has been assembled to address this need.

Don Simmons

Faculty, Sociology

Idea:

Create a centralized volunteer management database to promote volunteer opportunities, train affirm, recognize and track volunteers serving on campus.

A CAIFE team will be organized to pursue this idea.

Steven Koobatian

Faculty, Counselor Education and Rehabilitation

Idea:

Create a comprehensive business resource center that provides one stop consultation services with local businesses to help them solve real problems.

A CAIFE team will be organized to pursue this idea.

Congratulations Bold Ideas Winners

Dr. Jesus Larralde

Associate Dean, Lyles College of Engineering

Idea:

Change course substitution policy so the form can be entered electronically into the system by the individuals responsible for overseeing compliance with curriculum. A CAIFE team will be organized to pursue this idea.

Arturo Mendoza

Library Services Specialist II, Henry Madden Library

Idea:

Develop and foster a tiered "Welcome to Fresno State 'opt in' ambassador program for faculty and staff new hires.

Dr. Larissa Mercado-Lopez

Assistant Professor Women's Studies

Idea:

Design a new faculty fellows program to provide training on the nuts and bolts of navigating the university and opportunities to share research with other cohort members. These two ideas will be combined to form one CAIFE team. The group will be charged with exploring these ideas and building upon the work of last year's CAIFE team who began the process to improve employee onboarding.

Nancy Kobata

Administrative Support Coordinator and Liaison between University and Army ROTC

Idea:

Create an application or online notification system to provide traffic updates, construction updates, emergency or other information on routine events taking place on campus. The Cabinet was inspired by this idea and will form a CAIFE team to explore multiple communication methodologies to reach students, staff and faculty.

Dr. Dvera Saxton

Assistant Professor, Anthropology

Idea:

Create a calendar that highlights extra-curricular programs, workshops, performances, etc that are open to students, faculty, staff and community members. A CAIFE team will be organized to pursue this idea.

FRESNO STATE

Discovery. Diversity. Distinction.

Program booklet created by Desiree Herroz
Fresno State Graduate Student