

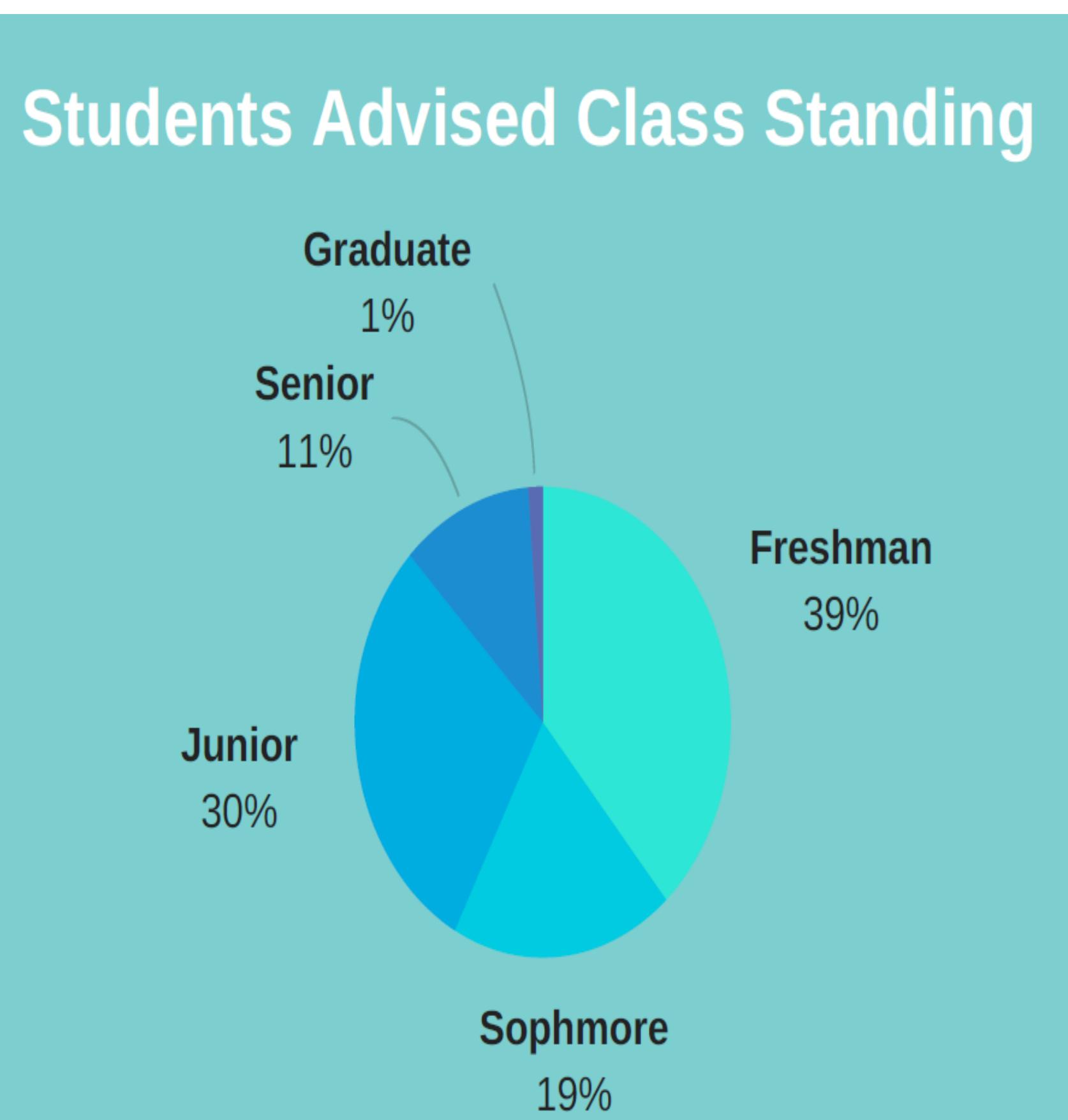
SupportNet Satellite Advising (Academic Coaching)

Unique Partnership

SupportNet has partnered with the College of Health and Human Services Advising Center and the College of Science and Mathematics Advising and Resource Center to provide academic coaching services within the college centers!

Collaboration Highlights:

- One-stop-shop: Both academic advising and academic coaching services can be accessed within one office
- 1:1 academic coaching for freshman to graduate level students
- Personalized support for PDQ and referred students of each college
- Strategies provided on time management, motivation, study strategies, learning styles, etc.
- Assessments (LASSI and VARK)



Impact

2016-2017 Academic Year Retention Rates

Referred At Risk Students (4+ appointments)
CHHS: 75% retention rate
ARC: 94% retention rate

PDQ Students (3+ appointments)

CHHS: 100% retention rate

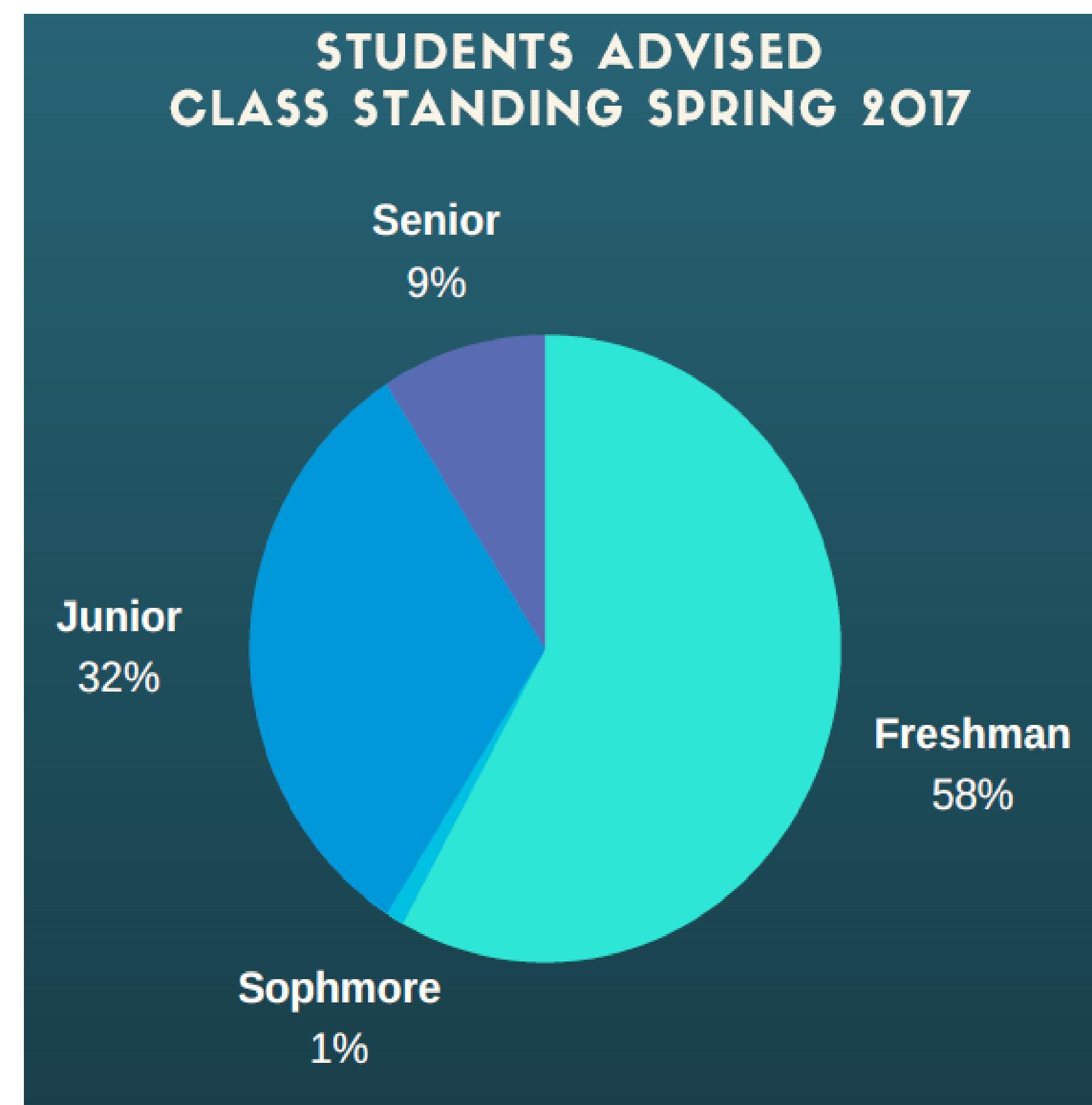
- Average term GPA (2.5 vs 0.0) for those who met with SupportNet

ARC: 100% retention rate

- Average term GPA (1.9 vs 0.0) for those who met with SupportNet

ARC

Total: 653 students met
Spring: 368 total sessions
101 met at ARC, 267 met in SupportNet office



Here and Now

CHHS

- Manage caseload of students who are at-risk or on academic probation
- Meet with students of every class-standing

ARC

- Manage caseload of first year, first-term probation students
- Meet with additional first-term probation students and general appointments as scheduled
- Complete “About Me” portion of the ASAP form to learn more about the student and identify areas of need and support

