

## STUDENT AFFAIRS

or environmental backgrounds; or who meet regular admission requirements but in the opinion of appropriate campus authority require the full assistance of the program in order to succeed. Criteria for evaluating applicants include motivation, school, and community involvement rather than past academic achievement alone. Supportive services include a readiness program for first semester students, tutorial services, academic and personal guidance, assistance in obtaining housing, job placement, graduate studies and career guidance. In addition to other financial aid assistance, EOP students are eligible for a state EOP grant based on need established by the Financial Aids Office. (See *Financial Aids*.)

## FINANCIAL AIDS

### Institutional and Financial Assistance Information

The following information concerning student financial assistance may be obtained from the Director of Financial Aids, Joyal 286, phone 487-2182:

1. Student financial assistance programs available to students who enroll at CSUF;
- 38 2. The method by which such assistance is distributed among student recipients who enroll at CSUF;
3. The means, including forms, by which application for student financial assistance is made; the requirement for accurately preparing such applications; and the review standards employed to make awards for student financial assistance; and
4. The rights and responsibilities of students receiving financial assistance.

The following information concerning the cost of attending CSUF is available from the Director of Financial Aids, Joyal 286, phone 487-2182. This information includes:

1. Tuition fees;
2. Estimated costs of books and supplies;
3. Estimates of typical student room and board costs or typical community costs; and
4. Any additional costs of the program in which the student is enrolled or expresses a specific interest.

Information concerning the refund policy of CSUF for the return of unearned tuition and fees or other refundable portions of costs is available from the Accounting Office, Joyal 181, phone 487-2876.

Information concerning the academic programs of CSUF may be obtained from the Office of the Associate Vice President for Academic Affairs, Thomas 110, phone 487-2724. This information may include:

1. The current degree programs and other educational and training programs;
2. The instructional, laboratory, and other physical plant facilities which relate to the academic program;
3. The faculty and other instructional personnel; and
4. Data regarding student retention at CSUF and, if available, the number and percentage of students completing the program in which the student is enrolled or expresses interest.