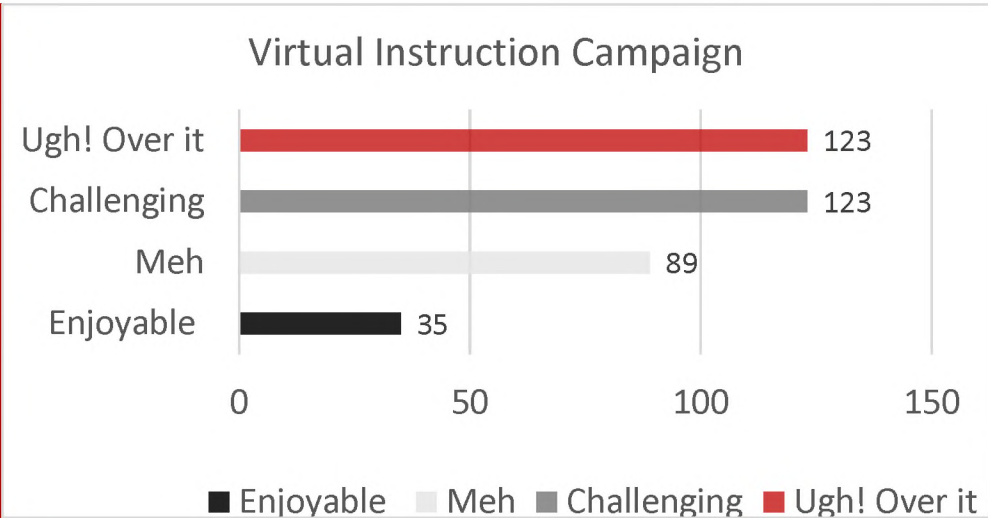


Overview Report from Virtual Instruction Ekhobot Campaign

On Friday, April 10, 2020, the Virtual Instruction Ekhobot Campaign was launched and sent to 1,803 CSU Channel Islands (CSUCI) students. The response rate of 21.4% for the Virtual Instruction Campaign is *above average* as compared to most campuses in the consortium. Approximately 494 students responded to the Campaign, and 76 students had a message failure. This message failure is quite high. An investigation is underway to see if the message failure is a function of the Campaign or due to students' phone status changing.

The purpose of this Campaign was to ask students to respond to one primary question about virtual instruction to coincide with the end of CSUCI's second week of virtual instruction. Below are the results of this Campaign.

Hi [First Name] 🙌 Kudos for making it to the end of your second week of remote instruction 🙌 Spill the tea! How has virtual learning been for you so far?



Summary of Qualitative Student Responses

The engagement aspect of this Campaign includes several follow up responses depending on how students responded to the primary question (i.e., enjoyable, Meh, Challenging, or Ugh! Over it). Subsequently, students were asked to provide more information about their responses to share with Ekhobot's human friends. These follow-up responses allow for the collection of qualitative data to dive deeper into how students are feeling during this transition to virtual instruction. What follows on page two is a sampling of those responses disaggregated by student's initial replies to the primary question of the Campaign.

Summary of Qualitative Student Responses

Ugh! Over it	<ul style="list-style-type: none"> ▪ Bad connection at home during Zoom, distractions at home, lack of child care, etc. ▪ Because I need the accountability of in person classes and if I could learn the material myself I wouldn't be in school. ▪ Bugs, glitches, class schedules that are changing more frequently than the direction the wind blows. Professors not lecturing anymore but instead just hosting Q&A sessions on zoom. Professors sending me 5-6 emails a week (each) and the emails are badly formatted and confusing. ▪ Can't keep up with work from all my classes, don't understand the material and the tutoring services aren't beneficial. ▪ Concentrating, and poor communication with professors. ▪ Distracted by not being in a class setting. ▪ Everything. ▪ Having other commitments at home, that come up and take time away from doing work. ▪ I am having a hard time with my business Calculus class. I am trying to do my homework but I am having a hard time remember the lecture that we had in class weeks ago. ▪ I can't focus at home because of other responsibilities. ▪ I didn't pay for online classes. ▪ I don't feel accountable to anyone and I can't motivate and I've been stuck in my house for 3 weeks and I miss my friends and this isn't what I signed up for and I'm talking to a robot. ▪ I don't feel connected to the work. Professors are just assigning things but not explain what they are. It's a giant mess. ▪ I don't have the energy and I know it sounds weird because we're stuck at home but I'm struggling with my anxiety. ▪ I don't like zoom, I have never taken online classes where I had to meet for class at a specific time. It's hard with work and with the stress of the virus going on. Makes it very challenging.
Challenging	<ul style="list-style-type: none"> ▪ All my courses are STEM classes. ▪ Being able to be in person with the prof ask questions in real time and have that class environment. ▪ Both working at home and remote instruction. ▪ Classes w/ no lecturing. Course information like due dates no longer being updated. Aka lazy professors. ▪ Communication with Professors about assignments and what is expected is challenging. ▪ Content dumps rather than lectures or actual teaching. ▪ Distractions, finding a work-space, care taking duties, and helping siblings transition to virtual learning. ▪ Finding a quiet space and balancing my home responsibilities. ▪ Harder to understand material when it's not being explained to you, waste of money. ▪ Having a hard time trying to make time for online learning with exams and hw and being at work. ▪ Having to teach myself the material. ▪ Homeschooling my own children. ▪ I am a mom of young children and of course they are home too. It makes things quite difficult, especially during zoom meetings. ▪ I don't have internet at home.

Summary of Qualitative Student Responses

Meh

- I just don't feel motivated and it's hard to pay attention.
- I just miss to have official class.
- I think the virtual learning is going well but on my part I am just lacking motivation to do anything, which can make it difficult to continue to stay on task with homework assignments.
- I think Zoom is not safe. Too easy to be hacked.
- If some professors didn't give more work than they did when learning was in person.
- It's just harder for me to focus at home.
- It's the WiFi sometimes it shuts off by itself and refreshes my page.
- Less work.
- Less work load like if we were still in person.
- Make video lectures or zoom meetings shorter. Some are really long. We could use a small break in between.
- More communication from president Beck.
- More communication from some professors.
- More time for assignments.

Enjoyable

- Being able to stay in sweats and feel more relaxed during the school/work day.
- Being away from people.
- Convenience.
- Great energy from the professors and their professional handling of the situation.
- Having to talk to the professors and getting their support.
- I can learn at my own pace.
- I don't have to commute at all or get out of my house, which is great.
- I don't have to use gas, I can hop on zoom calls quickly and easily, I like the online videos my teachers have put into place.
- I have more time at home to try things that I hadn't tried before. Plus, I kind of determine the pace at which I do my work, so I'm not too stressed out.
- I just had a baby, it works for me to stay at home.
- I was in my dining room that is my office as well and I have long windows behind it and e we it's classic music a cup of coffee , nothing better than that.
- It was easy to adapt since I already had online classes.