

director of accounting services, Joyal Administration Building, Room 152, (209) 278-2764:

1. the refund policy for the return of unearned tuition and fees or other refundable portions of costs
2. policies regarding any refund due to the federal Title IV student assistance programs as required by the regulations

Information concerning the undergraduate academic programs of California State University, Fresno may be obtained from J. Leonard Salazar, associate vice president for academic affairs/dean of undergraduate studies, Thomas Administration Building, Room 128, (209) 278-4775 and may include:

1. the current degree programs and other educational and training programs
2. the instructional, laboratory, and other physical plant facilities that relate to the academic program

3. the faculty and other instructional personnel
4. data regarding student retention at California State University, Fresno and, if available, the number and percentage of students completing the program in which the student is enrolled or has expressed interest
5. the names of associations, agencies, or governmental bodies that accredit, approve, or license the institution and its programs, and the procedures under which any current or prospective student may obtain or review upon request a copy of the documents describing the institution's accreditation, approval, or licensing

Information concerning the graduate degree programs of California State University, Fresno may be obtained from the Division of Graduate Studies, Thomas Administration Building, Room 132, (209) 278-2448.

Information regarding special facilities and services available to handicapped students may be obtained from Robert Lundal, coordinator of disabled student services, Main Cafeteria West, Room 125, (209) 278-2811.

The following information concerning the public safety policies of California State University, Fresno is available from Willie Shell, director of public safety/police chief, Public Safety Building, (209) 278-2243:

1. policies, procedures, and facilities for students and others to report criminal actions or other emergencies occurring on campus
2. information concerning the annual campus security report
3. information concerning the prevention of drug and alcohol abuse