

Employee Benefits: Frequently Asked Questions

Q Is there information available on our website to answer some of my benefit questions?

A The Chancellor's Office has provided a portal <http://www.calstate.edu/HR/benefitsportal/> that provides CSU-specific benefits information quickly and easily. Each vendor's website was created to help you link to resources you need when you need them. You may also access this portal from the HR Benefits web page <http://www.csuci.edu/hr/benefits.htm>.

Q I often have questions about my benefit plan coverage. What is the best resource for locating answers to my questions?

A The best way to learn about your benefits is by registering on each benefit plan's website. After registering, you will have access to check benefit eligibility, confirm claim status, print forms, review provider directories and more. Our plan websites are as follows:

Health Benefits: www.anthem.com/ca/calpers

Health Benefits: www.blueshieldca.com/calpers

Health Benefits: www.kaiserpermanente.org

Dental Benefits: www.deltadentalca.org/csu

Vision Benefits: www.vsp.com

Q What is the name of our vision plan and what plan information is required for services?

A Our vision plan is VSP. No identification cards are issued for the plan. Employee Social Security Number is used to confirm eligibility for employees and dependents. By registering at www.vsp.com, employees may check benefit eligibility, look up providers, print forms and more.

Q I am getting married soon. Can I add my new spouse and/or stepchild(ren) to my coverage or do I have to wait until there is an open enrollment period?

A You have within 60 days after the date of marriage to add your spouse and/or stepchild(ren) to your health and/or dental coverage. After 60 days, you can add them during the annual open enrollment period or through a "special enrollment" or "late enrollment" event. You must provide a copy of your marriage certificate as well as your spouse's social security number and sign the appropriate document(s) prior to the coverage going into effect.

Q I am expecting a baby soon. What are the requirements for adding my baby to my coverage?

A Newborn children can be added within 60 days of birth and are covered from the date of birth. Newly adopted children can be added within 60 days of physical custody and are covered from the date of the formal adoption or placement for adoption.

Q How long may my dependent children remain covered under my benefit plans?

A Your natural-born children, adopted children, and stepchildren who have never been married

may remain covered by your benefit plans until age 23.

Q Can my dependent parents be covered by my benefit plans?

A No. Even if totally dependent on the employee, parents are not eligible for coverage.

Q I am resigning or my appointment expires at the end of the month. How long will my coverage be in effect?

A Coverage is effective through the end of the following month in which you resign or the appointment ends. If you work a few days into a pay period, the State Controller's Office will deduct any required premiums as long as there is enough net pay to cover that premium.

Q Since Delta does not issue identification cards, what information should be given to the provider to confirm benefit eligibility?

A Delta uses an employee's social security number as the identification number. The dental office may also request the following information:

Group #: 4018

Billing Address: P.O. Box 7736

San Francisco, CA 94120

Phone Number: (888) 335-8227

Q What is the group number for DeltaCare USA HMO?

A The group # is 02034-0005. This plan issues ID cards that include the name of your dental provider.

Q When is Open Enrollment and what does that mean to me?

Open Enrollment is held each Fall and changes become effective the following January 1. If you do not include eligible family members in your initial health plan enrollment or add them within the applicable 60-day eligibility period, you may enroll them during any future Open Enrollment period. This is also the time to request a change in your health or dental plan and enroll in the Health Care and/or Dependent Care Reimbursement Accounts.

A CalPERs sends out a mailing to each employee enrolled in a CSU health plan. This mailing gives the dates of Open Enrollment, name of current health plan coverage, name of those covered by the plan and lists the monthly premiums for the new year. (This is the complete monthly premium and does not include what CSU contributes on your behalf.) There is also a postcard to mail to CalPERs to request additional information about plan changes and request a health program guide.

Q Who do I contact if I have any benefit questions or comments?

A Diana Enos is the Benefits & Compensation Manager at CSUCI. She can be reached at 437-8426, or by email: diana.enos@csuci.edu

- [CI Home](#)
- [Emergency Preparedness](#)
- [Legal Notice](#)

- [Policies](#)
- [Copyright Infringement](#)
- [Rate This Page](#)

CSU Channel Islands - One University Drive - Camarillo CA 93012 USA - Phone: (805) 437-8400

© 2005-2009 CSU Channel Islands. All rights reserved.