

The Walter W. Stiern Library Newsletter

California State University, Bakersfield / Issue 26 / Fall 2004

Future Librarian Learning Ropes in Internship

Manuel Sanchez is the fourth intern to gain professional experience at Stiern Library in a program that helps students learn about the information professions and pursue graduate degrees in library and information science.

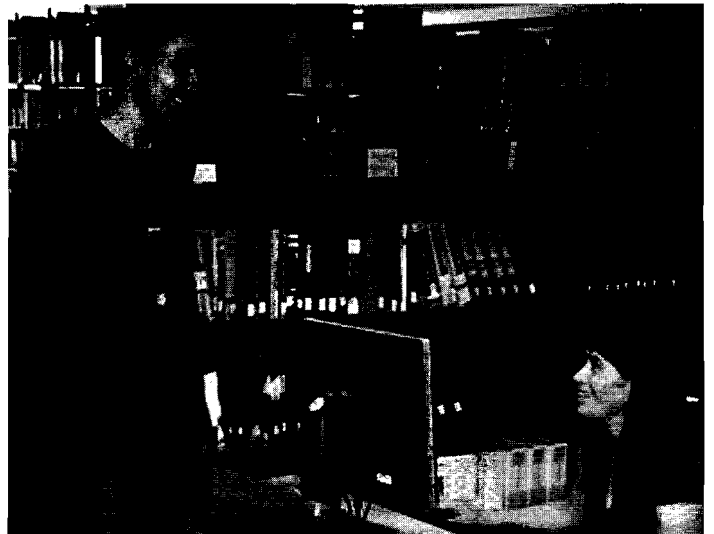
By Curt Asher

The library internship program recruits CSUB juniors, seniors and graduate students who are planning to go to a graduate library or information science program and provides them with opportunities to work with librarians to gain practical knowledge in areas like developing and managing collections, acquiring bibliographic materials, web development, cataloging and organizing materials, providing reference services and library instruction. The interns are required to maintain a relatively rigorous reading schedule, complete various professional level assignments, and may be asked to take workshops, attend seminars, visit libraries and universities, and attend professional conferences.

The internship is funded by the U.S. Department of Education through a grant known as Title V. Title V is a program aimed at bolstering retention and success of Hispanic, ethnic minority, and low-income students in higher education. Librarians Johanna Alexander and Curt Asher established the unique library internship

program at CSUB. The rationale for developing the internship program was to inspire an interest in information science among students. After completing a paid assistantship, interns will be equipped with skills they can carry forward into library science programs and the professional workforce.

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Library intern Manuel Sanchez chats with reference assistant Janet Gonzales. Manuel is the fourth intern to take part in the CSUB program.

Matching Grant Progress: San Joaquin Bank Ensures First Year Success



San Joaquin
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In the previous issue, we mentioned a matching grant from the Department of Education's Title V program. This grant will yield \$100,000 (\$20,000 per year over five years) for a special multi-cultural endowment,

By Rod Hersberger

Director of Libraries

assuming the University will match that amount through various development efforts.

The Stiern Library and the University are using this matching grant as part of a campaign to build a more substantial endowment.

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Intern learning about librarianship at CSUB *(continued from page 1)*

Two of three interns brought into the program last year—Angelina Hinojosa and Amanda Grombly completed their internships between January and June.

Manuel, a 21-year-old fifth-year business administration major, with a concentration in management information systems, began his internship in July. Since then he has been involved in a number of interesting projects.

He said he has begun to understand the interconnections between departments and how each component functions. "It's like a team," he said. "Before, I really didn't understand how the whole process worked."

His training and observations so far have included work in technical services, circulation, interlibrary loan, and systems analysis. In interlibrary loan, he had an opportunity to work with the new ILLiad document delivery system [see ILLiad story on page 2], and in circulation, he worked with the electronic reserves system. During the year, Manuel will be spending time observing at the reference desk and assisting with library orientations and classes.

One key element of the internship is to introduce the students to different types of libraries. Last year, interns toured research libraries at the Getty and Huntington museums and UCLA. Over the summer, Manuel had an opportunity to visit four libraries, including the Los Angeles Times editorial library, the library at NASA's Jet Propulsion Laboratory in Pasadena, the libraries of the California Correctional Institute at Tehachapi and the library at Amgen Corporation in Thousand Oaks.

"It was interesting to see the different types of settings. Librarians provide a lot of different services depending on the organization," he said.

Manuel also had an opportunity to spend the day at a public branch library, observing and assisting at the reference desk.

Librarians and library managers submit project requests to the internship coordinators. The coordinators review and assign projects to Manuel that match his interests and the needs of the library. So far, he is working on a newspaper indexing project, a master's thesis cataloging project, has assisted with a periodical collection review, and is deep into two web development projects.

"I've learned a lot. I know now that there is so much more than simply understanding technology that makes a good librarian," Manuel said.

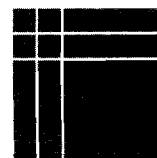
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For more information about the
Stiern Library Associates, please
call the Director of Libraries
at **664-3042**.

Matching grant: Support sought for endowment *(continued from page 1)*

I am pleased to report that thanks to a generous pledge from San Joaquin Bank made possible by Library Associates Board Member and San Joaquin Bank Chairman, Bruce Maclin, the first year match was secured. One half the proceeds from the Library Associates memberships, a bequest from June Stiern and gifts from other Library Associates Advisory Board members made up the first \$20,000.

Income from the endowment will be used to increase both the depth and breadth of the Library's collections in the traditional liberal arts disciplines of literature, history, political science, philosophy and so forth. To continue to build a quality book collection that will serve the University and the community well for many years, the Library needs to supplement State sup-

port for book purchasing. Other than for fund raising, no income from the endowment will be used for Library operational expenses.

We need the support from every Newsletter reader to build this endowment. There are various collection naming opportunities available for donors. The University's "Partners for the Future" program can also be used for bequests to support the Library's endowment.

For more information on supporting the Library's endowment contact Laura Lollar Wolfe in the university's Development Office, 661/664-2136, or send email to lwolfe@csub.edu. Watch your mail for a special request prior to the end of the year.

The Walter W. Stiern Library Associates

The Stiern Library Associates was created for the purpose of developing an endowment used to provide future enhancement to the Stiern Library as well as to raise contributions for current Library resources. Funds are used to increase the Library's on-site collection of books and subscriptions and to acquire information technology and related resources. Funds are raised through memberships, as well as gifts and tax-deductible contributions from individual, business, professional, and organizational sources. Members of the Stiern Associates also receive recognition for their contributions.

Your interest in the Stiern Library Associates is greatly appreciated. If you have additional questions, please call the Director of Libraries at 661/664-3042.

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All members of the Walter W. Stiern Library Associates receive the Stiern Library Newsletter and recognition in various Library publications.

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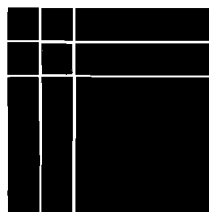
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Membership categories are recognized in various Library publications and with commemorative bookplates placed in Library materials. If you do not want your name, membership category, and/or contribution amount made public in this fashion, please check this space. ☐

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- ☐ Please send me information regarding specially named endowments.
- ☐ Please send me information regarding Stiern Library Associates Corporate and Organizational Memberships.

New Librarian starts work

Librarian Sandra Bozarth accepted a position at Stiern Library, and began working full time at CSUB this summer. Sandra came to CSUB after two years at the Kern County Library. She earned her Master's Degree in Library and Information Science at San Jose State in 2002 and holds an undergraduate degree in English.

A native of California, she was born in Tulare County and has lived in a number of communities around the state. She graduated from high school in Porterville, where she played on the Panther soccer team and marched in the band.

Sandra has a strong background in community service librarianship. She has assisted as a volunteer with the Talking Book Library for the Blind and Disabled and at the Santa Clara County Jail Law Library. She has also served as a volunteer at the Fresno County Public Library. She was nominated for Volunteer of the Year in Fresno County.



Librarian Sandra Bozarth

ILLiad launched: New Interlibrary Loan System will automate many functions

Patrons at Stiern Library can now track the progress of their interlibrary loan requests when they log onto the new resource sharing system that went online this summer.

ILLiad is a highly regarded resource sharing system that was originally developed by Virginia Polytechnic Institute and automates many interlibrary loan functions. Now marketed by OCLC, the world's largest international non-profit library computer service, and administered by Atlas Systems, ILLiad will change the way the Interlibrary Loan staff operates.

When the state budget difficulties were predicted last year, Stiern Library locked in a three-year rate for the new system at a deep discount using funding set aside for improvements to the Interlibrary Loan Department.

The system, which requires its own server, has been online since the final week in August and will be undergoing some functional and cosmetic changes during the fall quarter.

"We're still working out a few glitches, but over all we are pleased with the way the system is coming together," said Curt Asher, coordinator of Interlibrary Loan. "Systems analyst Frank Aguirre logged some long hours this summer getting it set up and we really appreciate his efforts."

Meanwhile, Janet Gonzales and Ariel Lauricio, the two lead interlibrary loan staffers, pored over the manuals this summer and are working intensely to ensure that they are taking full advantage of the system's fea-

tures. The goal of Interlibrary Loan is to ensure that patrons have quick and ready access to articles and books not held by Stiern Library. Patron service by the staff has consistently received high marks from both CSUB patrons and the institutional and university clients with whom CSUB shares resources. The aim of the department is continue to provide top-quality service during the transition to ILLiad.

Library patrons will immediately see a difference when they log onto the Interlibrary Loan site now. First-time users will register for service one time. Once they have registered, the system will prompt them for their student or faculty ID number and a password when they log onto the system. This will save patrons time because they will no longer have to spend time typing in personal information with each request. Instead, the system will recognize them as registered users. In the near future, the system will be capable of linking searchers to an automatically populated loan request form directly from a periodical index if an article is unavailable at CSUB.

ILLiad will also allow patrons to track the progress of their requests.

Interlibrary Loan will continue to offer patrons electronic delivery of articles to their desktop computers, a procedure that was pioneered in the CSU system at CSUB five years ago. ILLiad will improve this ability by bringing the world's most sophisticated library desktop delivery system to CSUB patrons.

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Second Library & Information Science Careers Expo

On April 22, 2004, over 200 people converged on the Walter W. Stiern Library to learn about library and information science professions and to talk to practitioners in the field. The second such event to be hosted by the Stiern Library was a success.

Fifteen library organizations from around the state were represented at the Expo. In addition to information specialists from the Kern County area, other librarians were present from the American Film Institute, University of Southern California Law Library, UCLA Research Library, and St. Agnes Medical Center Library. Representatives from these organizations and educational institutions were available to discuss library and information science careers and education with attendees.

Seven information and library graduate school representatives or alumni were on hand to discuss their programs. These included UCLA, San Jose State University, Fresno Pacific University, California State University Long Beach, University of Hawaii, Syracuse University, and University of Texas at Austin.

A variety of presentations were given on such topics as library professions and career narratives in law,



film, and academic research librarianship. Other demonstrations included

interactive/digital reference services, career guidance programs, children's librarianship and the art of storytelling, along with several video programs about the information professions.

The event was hosted and supported by the Walter W. Stiern Library. Additional support came from CSUB's Information Resources Division, the CSUB Division of Graduate Studies & Research, and the Bakersfield library community including the Kern County Library and Bakersfield College Library. The Expo Planning Committee included Johanna Alexander, Curt Asher, Sandra Bozarth, Patti Brommelsiek, Rod Hersberger, Maria Rutledge, and Brenda Scobey.

The Expo Planning Committee set its goal on doubling the attendance of the same event held last year and that happened. Additionally, nearly thirty percent of the attendees communicated their interest in receiving additional information. Rod Hersberger, Director of the Stiern Library, said, "The Expo was a magnificent success."

ILLiad eases interlibrary loan request process *(continued from page 3)*

For the Interlibrary Loan staff, ILLiad provides an interface that vastly improves the ability to download requests from other institutions and send out requests from patrons here. The system contains a useful copyright tracking system that allows staff to track and monitor requests

for journal articles and ensure that resource sharing does not infringe on copyright. It also provides a sophisticated statistical tracking system that will allow the library to make quantifiable decisions about the best way to serve patrons with Interlibrary Loan services.

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