

Computer Services

Information Technology Services (ITS) offers a broad range of resources and services to the students, faculty, and staff of California State University, Fresno.

Electronic Mail Services. The university provides free electronic mail accounts to every student, faculty, and staff member who requests one. These accounts can be accessed from any of the networked computers on campus or from a home computer with a modem. To request an account, currently enrolled students should bring their Student I.D. card to McKee Fisk 150. Faculty and staff may request an account by calling 278-5000 or completing a form in McKee Fisk 137.

World Wide Web Services. ITS maintains several World Wide Web servers for campus use. All students, faculty, and staff members who have an electronic mail account through the university may publish Web pages on these servers. In addition, ITS maintains a centralized Web server for all university departments and ASI-recognized student groups. The university's address on the World Wide Web is listed at the top of this page.

Consulting Support. The ITS Help Desk is available to the campus Monday through Friday from 8 a.m. to 10 p.m. and weekends from 1 p.m. to 7 p.m. The Help Desk provides general computing and communications support to the campus and is available to answer questions about electronic mail, the Internet, telephone and voice mail services, as well as some specific applications for the PC, Macintosh, and Unix platforms. Students can contact the ITS Help Desk by calling 278-7000. Faculty and staff should call 278-5000. The Help Desk can also be reached via e-mail at help@csufresno.edu.



Computing Laboratories.

Although ITS does not maintain any campuswide open use computing laboratories, there are a number of labs supported by university schools and departments. Most of these labs offer workstations that are connected to the campus data network, providing access to file servers, the electronic mail hosts, and the Internet. You may contact our Help Desk for more information about the location and hours for these labs or take a look at <http://www.csufresno.edu/ITS> for a list of campus labs.

Administrative Computing Support. The campus administrative systems — such as student records, scheduling, business, and accounting — run on an IBM enterprise server located in the McKee Fisk computer room. ITS provides programming and operating support for all administrative computing at the university.

Networking and Communications Services. California State University, Fresno utilizes a data communications network that supports high-speed access to the primary university computing resources, as well as a wide variety of off-campus resources available through the

Internet, from every office and laboratory on campus.

Dialup Internet Services. The Central Valley Internet Project (CVIP) offers high-speed, low-cost Internet accounts to qualified students, alumni, and educators. A CVIP account allows members who have a computer and modem to send and receive electronic mail, to browse the World Wide Web, to listen to audio segments and view video clips, to participate in Internet news and topic groups, to upload and download to and from thousands of computers worldwide, and to create and maintain their own Web home pages.

California State University, Fresno students, faculty, and staff may purchase individual accounts for a nominal fee (basic non-graphical electronic mail accounts are always free to all members of the university community). To obtain a CVIP account, call 278-1111 Monday through Friday, 8 a.m. to 10 p.m., or Saturday and Sunday, 1 p.m. to 7 p.m., or stop by Keats 113 Monday through Friday, 8 a.m. to 5 p.m. 