

5-29-30

Dear Miss Morgan, I was
~~file~~ heartbroken to find our
beautiful urns ruined.

I cannot agree that the
packing was at fault. They
were packed conscientiously
padded and completely boxed.

They were certainly sufficiently
well boxed for all ordinary

stresses or jars.

I feel that they were subjected to extraordinary strain.

I am convinced that the trouble was in the boat shipment.

In a car there is merely the handling to the car which is done carefully and under supervision. Then the handling

from the car to the warehouse
which probably is also done
under careful supervision.

At any rate we should see that it is.
When we add the boat shipment
we add handling by crane into
the boat from the dock and
out of the boat on to the dock.

Anyone who has seen those cranes
ordinarily work has seen the

business with which loads are
often deposited in the hold or
on the dock. That stock does
the damage I am sure.

As I ~~wrote~~ telegraphed you
I would like to eliminate
the boat transportation
altogether.

Some one has said that two
movings are equal to a fire

and I feel that two movings
on and off a boat are equal
to a fire and an earthquake.

I think we should always
plan to have the fewest handlings
possible.

I think cars for the ranch
should be loaded at the port,
with only such stuff as is
going to the ranch and should

either ^{be} sent straight to San Luis
or should be immediately
forwarded from San Francisco
to Los Angeles without any
disturbance.

Then we should have a moving
van and transport our stuff
directly from the car to the
couch on our own van
under Mr. Williams' direct super-
vision

This I am sure will minimize breakages.

I remember that most of our
marbles, which were broken,
came by boat and I have
concluded that the boat may
be all right for shipments of
raw material but not for
valuable articles which are
in the least degree fragile.
Sincerely Wm R Hearst

Frederick W. R. Hearst