

Institutional and Financial Assistance

The following information concerning student financial assistance may be obtained from Joseph W. Heuston, director of financial aid, Joyal Administration Building, Room 296, (209) 278-2182:

1. student financial assistance programs available to students who enroll at CSU Fresno
2. the methods by which such assistance is distributed among recipients who enroll at CSU Fresno
3. the means, including forms, by which application for student financial assistance is made and requirements for accurately preparing such application
4. the rights and responsibilities of students receiving financial assistance, and
5. the standards the student must maintain to be considered to be making satisfactory progress for the purpose of establishing and maintaining eligibility for financial assistance.

The following information concerning the cost of attending CSU Fresno is available from Joseph W. Heuston, director of financial aid, Joyal Administration Building, Room 296, (209) 278-2182:

1. fees and tuition (where applicable)
2. estimated costs of books and supplies
3. estimates of typical student room and board costs or typical commuting costs, and
4. any additional costs of the program in which the student is enrolled or expresses a specific interest.

The following information concerning the refund policy of CSU Fresno is available from Robert P. Vega, director of accounting services, Joyal Administration Building, Room 152, (209) 278-2764:

1. the refund policy for the return of unearned tuition and fees or other refundable portions of costs and
2. policies regarding any refund due to the federal Title IV student assistance programs as required by the regulations.

Information concerning the academic programs of CSU Fresno may be obtained from J. Leonard Salazar, associate vice president for academic affairs/dean of undergraduate studies, Thomas Administration Building, Room 114, (209) 278-4775 and may include:

1. the current degree programs and other educational and training programs

2. the instructional, laboratory, and other physical plant facilities that relate to the academic program
3. the faculty and other instructional personnel
4. data regarding student retention at CSU Fresno and, if available, the number and percentage of students completing the program in which the student is enrolled or has expressed interest, and
5. the names of associations, agencies, or governmental bodies that accredit, approve, or license the institution and its programs, and the procedures under which any current or prospective student may obtain or review upon request a copy of the documents describing the institution's accreditation, approval, or licensing.

Information regarding special facilities and services available to handicapped students may be obtained from Weldon W. Percy, coordinator of disabled student services, Main Cafeteria West 125, (209) 278-2811.